



QUESTIONS AND ANSWERS

How high can I fill the bin?

New Zealand land & Transport and OSH Regulations require that bins are not to be filled past the top rim. Please ensure to comply with this requirement, as for health and safety reasons our drivers are not able to collect bins that are loaded over height or insecurely loaded.

How long can I have the bin?

Our standard term of hire is 3 days and 5 days 7 days and monthly (Builders), however, please let us know if you would like to arrange a bin for 7 days and more.

What is not allowed to be placed in the bin?

We are unable to accept any form of hazardous waste, for example, chemicals, waste oil, paint, tires, fibrolite (asbestos), bulk food waste, or bulk glass. We also do not accept large tree stumps. If you have a bin for green waste no flax or palm type material can be included. If you have any doubts as to the suitability of your waste please give us a call to discuss your options, 0800 022 409.

Any mixed material falls under general waste, please try to keep concrete and other materials separate if possible.

If the bin is overfilled and we have to make a second trip an extra \$80 will be added to the amount. If the invoice has not been paid for any reason a weekly charge of 10% a month will apply (unless other prior arrangements are made), please make contact with the office if there is any reason the invoice cant be paid.

The extra cost that can be added to bin cost:

The weight that exceeds the allowance.

Contents that are being dumped.



T & C SIMPLE EXPLANATION(DUMPING)

Dumping:

Envirowaste runs all the transfer stations and they have set rates to dump material to customers and businesses and the public rates are:

Fees
General waster Car, trailer, utilities, vans & 4WDs \$25.27 per 100kg (minimum charge \$17.00)
Trucks - (commercial)\$236.00 per tonne (minimum charge \$52.00)
Polystyrene\$1621.00 per tonne (minimum charge \$68.00)
Garden-waste (no flax, bamboo, pampas grass, palm & cabbage trees)
Car, trailer, utilities, vans & 4WDs \$11.80 per 100kg (minimum charge \$13.00)
Trucks (commercial) per tonne\$114.00 per tonne (minimum charge \$20.00)
Other charges
Cleanfill soil\$60.00 per tonne (Te Maunga transfer station only)
Concrete (must be 100% concrete or will be charged at General Waste cost)\$60.00 per tonne (Te Maunga transfer station only)
Weigh Bridge only\$18.00 per weigh
Tyres - cars\$9.00 each
Tyres - truck\$20.00 each
Tyres - tractor/earthmoving\$128.00 each contact the Transfer Station for disposal of large quantities of tires.
WhitewareNo charges if clean and dropped to Recycling Centre. If presented with rubbish at gatehouse general waste fees apply.
TVs for recycling\$35.00 each paying at Transfer Station: Cash, Eftpos, Credit Cards, (Mastercard and Visa only) No Cheques Accepted.
For setting up a charge account at Transfer Statio

Our team does not put any weight allowances on our skips or rhino bags. the reason is we want to save our clients money .what they dump they pay. Our rates per ton we charge clients are \$200 per ton on general waste.

Most companies add an x amount of weight limit to their skips. and the client pay upfront. if clients dump less the companies win if clients dump more material the companies don't lose because they back charge the clients, so Bin solutions made the game fair by charging their clients only what they dump.By a much lower amount than the transfer stations.Simple easy and honest

Skips not Paid for terms and conditions:

Business Solutions Ltd is allowed to take the same skip size that has been ordered from east coast skips(TRading name) with different waste and different weight amounts and dump the content of skip on the premises that the skip was used at., and East Coast skips will not take any responsibility for clean up, or for the dump of the skip content

2 calls will be made and 3 emails will be sent out as warm and to make contact with the owner or person who made the booking.Before skip will be dumped



T & C SIMPLE EXPLANATION

moving off skip bin:

Please do not move the skip at any point after the skip has been delivered to the site, How the skip has been dropped or skip must stay, if we get to the site and the skip bin has been moved and we can not pick skip up it will become the client full responsibility to get the skip bin to the correct location, and there will be an extra charge of \$110 to cover our labor time to drive to site and fuel cost.

Our team will not touch the skip or try to get the skip bin moved, and the reason is simple we don't want to damage our client's property.

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Do not put concrete / soil / Bricks / tiles / Engineered stone rock

in a 4.5m³ or a 6m³ or a 9m³ or a 12m³ skip bin please do not only put the materials in a 2m³ or a 3me³ skip bin only.

If we cant lift the skip there will be a weekly charge added plus cost to remove the skip up to \$500